



Vector Planning & Services, Inc.
591 Camino De La Reina, Suite 725
San Diego, CA 92108

Subject ID: VTC Engineer

Location: Starts in Arlington, VA (moves to Fort Meade, MD in August-Sept 2010)

Primary Responsibilities

- The candidate will be responsible for assisting with daily operations and maintenance of the audio/visual systems and suites at various locations within the customer's organization.
- Additional roles and responsibilities include: - schedule, setup, and management of VTC sessions. - Tier II & III troubleshooting of all VTC A/V hardware, software, room equipment, and network connectivity issues.
- Support conferences and meetings as required with configuration and monitoring. - Respond timely to action items, impact requests for changes and conduct briefings and demonstrations of systems and/or technology as required.
- Provide weekly tracking and reporting on all projects and VTC/bridge activity.
- Provide technical oversight to the customer, identifying required spare parts;
- Perform field service and/or technical assistance to responding field personnel as required.

Qualifications/Skills/Minimum Qualifications:

- Candidates should have a technical background and experience with the desire to learn Video Telecom Engineering.
- The candidate is expected to have a familiarity with:
 - Tandberg MCUs and CODECS
 - Audio & video matrix switches
 - AMX control systems
 - Mixers, amplifiers and speaker systems.
 - Knowledge of H.323 and H.320 networks
- Demonstrated ability to set up, coordinate and troubleshoot multiple bridging and computing data or display problems across locations.
- Excellent Customer Relationship Management skills
- Strong written and verbal communication skills.
- THIS POSITION REQUIRES A CURRENT AN ACTIVE TS/SCI CLEARANCE.

Education/Training:

- Preferred Bachelor Degree in Bachelor's degree in a technical discipline. An equivalent combination of experience and education will be considered in lieu of a degree.
- Industry Certifications are a plus including, but not limited to: Security+

Submission Requirements: Please email your Word or PDF file formatted resume to Recruiter@myvpsi.com. Your resume must include your current salary and desired salary range.

Vector Planning and Services, Inc. is an EEO/AA Employer.